



List of Prices and Services – GP tom and GP webpay

Status:
April 3, 2024

All fees are quoted in euros and before value-added tax in the respectively effective amount.

Included services

Your individual included services derive from the Agreement concluded with us and depend on the service package selected by you. Moreover, you can avail yourself of further services shown in this List of Prices and Services. All prices and services in this list shall apply to and shall exclusively be available for the products GP tom and GP webpay as well as the associated included services.

Acceptance of card payments in point-of-sale business (POS)

| | Per process / transaction | One-time | Annually | Monthly |
|--|------------------------------|---------------|----------|---------|
| Activation GP tom | | 29.50 | | |
| Manual post-recording of girocard / ELV transactions | 4.90 | | | |
| SIM card for mobile terminals (usable only in Germany) | | | | 2.90 |
| Central clearing of girocard / ELV transactions (one credit transfer for all individual transactions per closeout or day) | | | | 3.90 |
| Technical set-up incl. pre-configured consignment / express consignment | | 39.00 / 59.00 | | |
| Consignment abroad | | At cost | | |
| Technical set-up and start-up on-site incl. user training (possible only in Germany) | | 99.00 | | |
| On-site service or technician (possible only in Germany) | | 99.00 | | |
| Change of device type with / without new start of minimum contract period | | 39.00 / 99.00 | | |
| Necessary replacement of terminal due to requirements of the regulators of Deutsche Kreditwirtschaft or the card organizations | | 59.00 | | |
| Cashback function | | | | 2.90 |
| Damage or loss of device | | 500.00 | | |

GP webpay

| | | Per process / transaction | One-time | Annually | Monthly |
|---------------------|-------------------|------------------------------|----------|----------|---------|
| Set-up of GP webpay | per branch | | 39.90 | | |

Transaction processing

| | | Per process / transaction | One-time | Annually | Monthly |
|--|--|------------------------------|----------|----------|---------|
| Transaction processing GP tom ¹ | | 0.08 | | | |
| Transaction processing GP webpay ¹ | | 0.1 | | | |
| Fee for selected transactions without Visa token ² | | 0.03 % | | | |
| Fee for selected transactions without Mastercard token ³ | | 0.06 % | | | |
| Fee for selected tokenized Visa / Mastercard transactions ⁴ | | 0.03 | | | |

Transaction complaint submitted by the card organization

| | | Per process / transaction | One-time | Annually | Monthly |
|-------------------------------|--|------------------------------|----------|----------|---------|
| „Chargeback in Enhanced Mode“ | | 45.00 | | | |
| „Chargeback in Final Mode“ | | 87.00 | | | |
| Arbitration | | 50.00 | | | |

Further services

| | | Per process / transaction | One-time | Annually | Monthly |
|--|--|------------------------------|----------|----------|---------|
| Registration Visa ⁵ | | | | 500.00 | |
| Registration Mastercard ⁵ | | | | 500.00 | |
| Creation / Shipping of documents (on customer request, per DIN-A4 page) | | | 1.00 | | |
| Specific data report (on customer request, hourly rate) | | | 80.00 | | |
| Subsequent (6 weeks after activation) changes of functions and master data | | 19.00 | | | |
| Provision of files (e.g. EPA, CSV, etc., per file) | | | 1.50 | | |

¹ This fee is calculated for transaction processing, unless otherwise agreed in the contract.

² All domestic or interregional CNP-PAN authorization approvals without Visa EMV payment tokens or Visa Secure.

³ All domestic or interregional CNP-PAN authorization approvals without Mastercard EMV payment tokens or Mastercard Secure.

⁴ All registrations of tokens of the new card system and one-click transactions using the new cryptogram.

⁵ E-commerce merchant fees and payment agents with MCC code: 5962, 5966, 5967, 7995, 5912, 5122, 5993, 7273 or another risk segment identified by Visa / Mastercard

| | Per process / transaction | One-time | Annually | Monthly |
|--|------------------------------|----------|----------|-----------------------------------|
| Set-up and provision of transmission path for XML-based reports | | 240.00 | | |
| Annual sales <12,000.00 EUR ⁶ | | | 99.00 | |
| Discount or surcharge on the reference exchange rate for all transactions and chargebacks | | | 2 % | |
| Settlement of accounts via direct debit / bank transfer | | | | Incl. / 4.90 |
| Processing of reverse transfers and return debits from credit note or invoice | 19.90 | | | |
| Transfer to bank or foreign currency accounts outside the SEPA area | 5.00 | | | |
| Reminders | 5.00 | | | |
| Customized projects, such as expenses for defense of fines imposed by the card organizations, consulting services or trainings are calculated based on time and effort with 135.00 EUR per hour plus expenses. | | At cost | | |
| Delay of a PCI validation / certification (if necessary, due as of the third month after deadline) | | | | 10 % of sales volume, min. 250.00 |

⁶ Fee is offset in case of annual sales 0.00 – 11,999.99 €.