



# List of Prices and Services – GP tom, GP webpay and GP Terminals

Status:  
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All fees are quoted in euros and before value-added tax in the respectively effective amount.

## Included services

Your individual included services derive from the Agreement concluded with us and depend on the service package selected by you. Moreover, you can avail yourself of further services shown in this List of Prices and Services. All prices and services in this list shall apply to and shall exclusively be available for the products GP tom and GP webpay as well as the associated included services.

## Acceptance of card payments in point-of-sale business (POS)

	Per process / transaction	One-time	Annually	Monthly
Activation GP tom		29.50		
Manual post-recording of girocard / ELV transactions	4.90			
SIM card for mobile terminals (usable only in Germany)				2.90
Central clearing of girocard / ELV transactions (one credit transfer for all individual transactions per closeout or day)				3.90
Technical set-up incl. pre-configured consignment / express consignment		39.00 / 59.00		
Consignment abroad		At cost		
Technical set-up and start-up on-site incl. user training (possible only in Germany)		99.00		
On-site service or technician (possible only in Germany)		99.00		
Change of device type with / without new start of minimum contract period		39.00 / 99.00		
Necessary replacement of terminal due to requirements of the regulators of Deutsche Kreditwirtschaft or the card organizations		59.00		
Cashback function				2.90
Damage or loss of device		500.00		

## GP webpay

		Per process / transaction	One-time	Annually	Monthly
Set-up of GP webpay	<b>per branch</b>		39.90		

## Transaction processing

		Per process / transaction	One-time	Annually	Monthly
Transaction processing GP tom <sup>1</sup>		0.08			
Transaction processing GP webpay <sup>1</sup>		0.1			
Transaction correction GP webpay		10.00			
Reimbursement GP webpay		0.65			
Transaction processing GP Terminals <sup>1</sup>		0.08			
Fee for selected transactions without Visa token <sup>2</sup>		0.03 %			
Fee for selected transactions without Mastercard token <sup>3</sup>		0.06 %			
girocard service fee		0.03 %			
Fee for selected tokenized Visa / Mastercard transactions <sup>4</sup>		0.03			

## Transaction complaint submitted by the card organization

		Per process / transaction	One-time	Annually	Monthly
„Chargeback in Enhanced Mode“		45.00			
„Chargeback in Final Mode“		87.00			
Arbitration		50.00			

## Further services

		Per process / transaction	One-time	Annually	Monthly
Registration Visa <sup>5</sup>				500.00	
Registration Mastercard <sup>5</sup>				500.00	
Creation / Shipping of documents (on customer request, per DIN-A4 page)			1.00		

<sup>1</sup> This fee is calculated for transaction processing, unless otherwise agreed in the contract.

<sup>2</sup> All domestic or interregional CNP-PAN authorization approvals without Visa EMV payment tokens or Visa Secure.

<sup>3</sup> All domestic or interregional CNP-PAN authorization approvals without Mastercard EMV payment tokens or Mastercard Secure.

<sup>4</sup> All registrations of tokens of the new card system and one-click transactions using the new cryptogram.

<sup>5</sup> E-commerce merchant fees and payment agents with MCC code: 5962, 5966, 5967, 7995, 5912, 5122, 5993, 7273 or another risk segment identified by Visa / Mastercard

	Per process / transaction	One-time	Annually	Monthly
Specific data report (on customer request, hourly rate)		80.00		
Subsequent (6 weeks after activation) changes of functions and master data	19.00			
Provision of files (e.g. EPA, CSV, etc., per file)		1.50		
Set-up and provision of transmission path for XML-based reports		240.00		
Annual sales <12,000.00 EUR <sup>6</sup>			99.00	
Discount or surcharge on the reference exchange rate for all transactions and chargebacks			2 %	
Settlement of accounts via direct debit / bank transfer				Incl. / 4.90
Processing of reverse transfers and return debits from credit note or invoice	19.90			
Transfer to bank or foreign currency accounts outside the SEPA area	5.00			
Reminders	5.00			
Customized projects, such as expenses for defense of fines imposed by the card organizations, consulting services or trainings are calculated based on time and effort with 135.00 EUR per hour plus expenses.		At cost		
Delay of a PCI validation / certification (if necessary, due as of the third month after deadline)				10 % of sales volume, min. 250.00

<sup>6</sup> Fee is offset in case of annual sales 0.00 – 11,999.99 €.